

We want to hear your unique story.

Whether you're unsure where to start or know exactly what you need, your Key Worker will be there with you every step of the way.

## What can I expect?

- When you contact MS Plus, we'll partner you with a dedicated Key Worker who will be with you from day one.
- Your Key Worker is there to:
  - provide you with information about the supports and services available at MS Plus and make the referrals on your behalf should you need them
  - provide you with the tools and information you need to access government services
  - refer you to other organisations who can provide specific supports that meet your needs
  - be there as regularly as you need, from your diagnosis, and any bumps in the road. We are here to listen and share meaningful advice.

- Our Key Workers understand the impact neurological conditions can have on you and your loved ones.
- There will always be someone you can trust who knows a little bit about you, so you won't have to start from the beginning every time
- We're here to help you access the services you need, when you need them, so you can focus on living well.

## In partnership with you

At MS Plus, we are here to ensure you feel empowered to manage your condition and achieve your goals. Together, we're on a journey to break down barriers and help you live life to the fullest.

Call us: 1800 042 138

Email us: connect@msplus.org.au