



MOVING FORWARD WITH RESILIENCE

Annual Report 2020



OUR ASPIRATION

The home of comprehensive support for neurological conditions

OUR PURPOSE

Together on the journey to break down barriers, achieve goals and live well

OUR VALUES

Empowerment, Community, Expertise, Creativity, Spirited

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MESSAGE FROM THE CHAIR

The Board remains committed to *Strategic Directions 2020 – 2025* and is confident that the organisation has the capacity to achieve its long-term direction.

As we all know, we are currently living in unprecedented times and over the last few months, the onset of COVID-19 has introduced global challenges of an unparalleled nature. In this context, I would like to extend my thanks and congratulations to my fellow Directors and the staff at Multiple Sclerosis Limited (MSL) on working together to face the current emergency and ensure a safe and healthy environment for our clients, their carers, volunteers and our workforce in the local communities in which we work.

As highlighted throughout these pages, since the outbreak of COVID-19, we have implemented a range of measures across our operations to not only prevent the spread of infection but also, on the advice of government and health authorities to adapt our service models and coordinate our response to the emergency. We are constantly reviewing the situation to ensure we are responding effectively to all health, operational and financial concerns.

The Board remains committed to *Strategic Directions 2020 – 2025* and is confident that the organisation has the capacity to achieve its long-term direction - a confidence stemming not only from our demonstrated capacity to respond to the challenges of the pandemic, but also from our strong position prior to COVID-19 as illustrated by:

- **our successful transition to the consumer-focused funding model under the NDIS**
- **MSL's strong financial position with net assets of \$40.7 million including liquid investments of \$17.3 million**
- **enhanced governance processes and the support of a strong Executive Team.**

MSL has progressed some key operational changes to allow the implementation of its strategic directions as highlighted in this publication and, together with a range of other operational achievements, the delivery of these important strategic foundations places us in a strong position for the future.

In December 2019, immediate past Chair Peter Day, retired from the Board. Peter joined the Board in 2007 and served as Chair of the Audit and Risk Committee from 2008 to 2014. Peter became Chairman of the Board in 2013. In 2019, we also farewelled Sophie Langshaw after more than seven years on the board and six years as Chair of the Audit and Risk Committee. Both Peter and Sophie made an outstanding contribution to the Board and in their support of people living with multiple sclerosis (MS) and we wish them all the best for the future.

The Board was very pleased to appoint Alison Brown as a Director and Chairman of the Audit and Risk Committee. Alison brings strong professional experience in Finance Audit, Risk and as a not-for-profit Company Director and we look forward to her contribution in the years ahead.

Again, I extend my thanks to my fellow Directors for their ongoing support and commitment to our work, and on behalf of the Board I would like to thank our staff and our volunteers for their strong commitment to our mission in responding to people with MS.

Garry Whatley
Chairman



MESSAGE FROM THE CEO

I am very pleased to showcase through this report, the important initiatives and achievements that have been our focus over the past year.

I am incredibly proud of the efforts made by our people in supporting people living with MS and their families, in the communities in which we work, during this unprecedented year.

The FY20 financial year was one of the most challenging years we have experienced; firstly, a summer of devastating bushfires followed by the sudden and unprecedented impact of COVID-19, bringing with it significant changes.

In February 2020, the Board approved a comprehensive business plan and a set of supporting budget parameters to drive the organisation significantly forward in the delivery of the first year of *Strategic Directions 2020-2025*. By the end of March, the focus had shifted to address the impact of the COVID-19 pandemic.

While MSL responded quickly, establishing a remote working environment for staff and moving to virtual service delivery, short-term financial sustainability was impacted significantly with fundraising through events and retail income effectively disappearing overnight, together with the reduction in investment income.

What emerged however, was an incredible story of capacity, resilience and determination from a staff group focused on caring and supporting people living with MS.

The Executive and Senior Management teams put in place a strong COVID response strategy to ensure the safety and wellbeing of clients and volunteers and built across our teams, a robust support network to ensure close connection and support.

Facilitated by our now well-established IT systems and infrastructure, service delivery transformed quickly to virtual delivery. Creativity was evident across the organisation as staff re-imagined the delivery of fundraising, allied health, employment, peer support and learning and development programs. Additionally, enhanced communications and staff on-boarding were strong examples of organisational resilience. Our residential staff also responded well to the challenges of implementing a range of new working protocols, particularly in relation to infection control measures, and worked hard to ensure best possible care and safety for our residents throughout the pandemic.

With the close support of the Board, we have also delivered on a range of Strategic Agenda items. The Directors share a strong commitment to achieving the best outcomes for our clients and we have benefited from their support in responding to each of the challenges presented over recent months, and as we continue to implement our strategy.

Through *Strategic Directions 2020-2025*, we have a clear and consistent growth strategy, an exciting pipeline of initiatives and a highly capable team. Our people are passionate about supporting people living with MS to live better lives.

I am very pleased to showcase through this report, the important initiatives and achievements that have been our focus over the past year. Together, we are looking forward to building upon these and overcoming the challenges which lay ahead in what clearly are unprecedented times.

John Blewonski
Chief Executive Officer

MSL IN NUMBERS



27,640

connections were made with the MS community through **MS Connect**

1,610



people sought advice from the **MS Nurse Advisor** and **Social Work Advisor Service**



604

people joined the **MS Peer Support Program** to connect with others living with multiple sclerosis



1,498

people sought assistance with their NDIS plans through MSL



514

people volunteered for the **Community Visitors Scheme** through MSL, totalling **6,924** visits to older people in the community needing friendship and connection



53,205

hours were volunteered at **MS Community Shops** with **32,000** items donated to shops across the country



19,550 people fundraised

\$3,768,730

for MSL across all major events



55

dreams were made into reality through the **MS 'Go for Gold' Scholarship Program**



45,458

hours of direct service were provided by **MSL's Employment Support Service** to **724** people



84,487

hours of support given to residents across **MS Residential Homes**



4,567

people registered for an educational webinar



139 presentations were given by **42 MS Ambassadors** nationally to

51,000

people



more than

100,000

tickets purchased in three **MS Dream Lotteries**



A YouTube reach of

364,400



36,000

people opened **14** editions of **InTouch e-news**, to help the MS community feel supported and connected



21,000

children registered to be a part of the **MS Readathon**



RESILIENCE THROUGH WELLBEING: THE RIGHT SERVICES, IN THE RIGHT PLACE, AT THE RIGHT TIME

MSL helps minimise the impact of living with multiple sclerosis by offering its clients a holistic range of services designed to meet their existing and emerging needs related to health and wellbeing.

Regular exercise and physical activity can help minimise the impact of MS on people’s lives. MSL provides allied health services including physiotherapy, occupational therapy and exercise physiology to help people with MS stay active and keep well.

The introduction of the exercise physiology home visit service increased the service’s accessibility for clients who experience severe fatigue whilst travelling or would prefer to complete exercises in the comfort of their home.

“I am able to complete the exercises in the comfort of my own home and reduce travel (being out in a wheelchair is uncomfortable for me)”
– Kat, home visit recipient

Navigating the NDIS can be challenging. By providing qualified advice and support, MSL helps people understand, prepare and implement their NDIS plan.

40, 271 hours of support coordination provided, 54% increase from last year.

MSL’s peer support groups provide a safe space for people to share experiences and information and the opportunity to exchange emotional and practical support.

In response to COVID-19 restrictions, MSL increased the number of peer support Telegroups to 38, providing a safe space for 300 people to feel connected and supported during this challenging time.

Working from home due to COVID-19 gave many people the opportunity to tap into virtual support provided by MSL.

MSL provided 77 webinars for community and health professionals, attracting 4,567 registrations, a 66% increase from last year.

MSL’s Employment Support Service (ESS) continues to grow nationally, focusing on supporting people living with MS to either remain in their current job or to be assisted in finding a new one.

659 people were assisted with employment. 625 maintained employment since using ESS. 45,458 hours of direct service were provided.

With the advent of COVID-19, MSL quickly adapted its operations to continue providing services and helping the MS community feel supported and connected.

Despite the challenges brought about by COVID-19, 31 permanent residents across MSL’s three residential sites were assisted to keep safe during the pandemic.

The organisation launched its Telehealth program, one of the cornerstones of MSL’s long-term strategy, providing its much-needed services virtually and cementing the organisation’s commitment to supporting the MS community despite any challenges.

- MS Connect (Specialist Advice and Information)
- Respite and Carer Support
- Allied Health (NDIS, My Aged Care)
- Education for community and health professionals
- Wellbeing and Peer Support
- Employment Support
- NDIS Plan and Support Coordination
- Residential Care

155 people spent **6,083** hours at the gym

MSL **114** hosted peer support groups

1,647 NDIS home visits made

RESILIENCE THROUGH ADVERSITY: MSL'S COVID-19 RESPONSE

Like most organisations across Australia, MSL was challenged by the unprecedented advent of COVID-19 and moved quickly to re-focus operations to ensure minimal impact on its clients and organisation.

MSL's approach was always aligned with the advice from government and health authorities ensuring minimal risk of COVID-19 spread to protect the health of people the organisation works with and for.

Key impacts included:

- suspension of face-to-face services (home visits, group activities, closed the MS Gym in Lidcombe)
- closure of MSL facilities except MSL Residential homes
- cancellation of live fundraising events which raise money to help the organisation deliver vital support and services to people living with MS.

OUR APPROACH



ensure the health and wellbeing of our team and clients are at the forefront of all our decisions



continue to adapt our plans and operations according to the advice from local health authorities



provide support and services to the MS community despite any challenges



Our COVID resources were viewed over **14,000** times by the MS community, and included a range of web pages, videos, Facebook Lives, podcasts, and webinars to help the community get through these challenging times.

Helping the MS community feel supported and connected

In response to COVID-19, MSL quickly adapted to new ways of working to ensure continuity of operations and, above all, to help the MS community feel supported and connected. MSL:

- established a dedicated COVID-19 response team comprising key organisational personnel – ensuring effective monitoring of the evolving advice from the government and health authorities, which informed MSL's operational decision-making
- set up almost 300 people to work from home to keep supporting clients and MSL's operations
- utilised the government's JobKeeper grants in order to retain and support MSL's team members, maintaining expertise within the organisation during and beyond this crisis
- reviewed all protocols and business continuity plans to ensure MSL's operations were compliant with COVID-19
- launched MSL's Telehealth program to keep providing allied health support to clients in a virtual environment
- extended Telelink capabilities to support more Peer Support Groups
- created a dedicated coronavirus page on ms.org.au to provide the latest advice to the MS community, which in less than two months received 11,000 visits.

Planning for the future, adapting day by day

MSL has adopted a careful and staged approach to planning and, due to the evolving and unpredictable nature of COVID-19, the organisation will have to keep monitoring the situation and adapting its plans to comply with local restrictions and minimise risk to staff, clients, participants, and the broader community.

MSL's goal is to have its team back to regular operations before the end of 2020, so the organisation has developed a Roadmap to Recovery. This Roadmap has been shared with MSL's staff and the MS community and outlines some of the various horizons the organisation will look toward in resuming regular, pre- COVID-19 activities.

Lessons learned so far

Amongst all the challenges imposed by COVID-19, this crisis has also provided the team at MSL with an opportunity to:

- fast forward some of the organisation's strategic goals, such as the launch of Telehealth and expansion of its Telelinks
- adapt to remote work conditions, utilising MSL's virtual channels effectively
- exercise resilience and strong team spirit, showing the MS community that MSL is here to help despite any challenges
- support each other, working closely to find solutions and overcome issues.

To view MSL's Roadmap to Recovery visit: ms.org.au/coronavirus



The first half of the 2019/20 financial year presented a strong start for MSL's fundraising events

RESILIENCE THROUGH CONNECTION: FUNDRAISING FOR SERVICES AND ENGAGING COMMUNITY

Not only are they crucial to funding much-needed services, MSL's fundraising events also give people living with MS the opportunity to connect with others and feel supported by the broader community.

The 2019 MS Sydney to the Gong bike ride saw

10,505

participants raise

\$2,809,400

to support people living with MS

"What a fantastic iconic event it is! This year was probably the best ever. Well organised, great marshals to help with directions, a great course."

– Sydney to Gong participant

In March 2020, as part of the Cycle Vietnam to Beat MS challenge, 10 riders raised

\$50,000

for people living with MS

To enhance engagement with the community and increase the accessibility of its events, MSL rebranded two of its key fundraising events in 2019:

- the MS Walk Run + Roll was revamped to better reflect the diversity of participants
- now in its 20th year, the MS Mega Challenge was also rebranded, reflecting the event's expansion to 16 swims across ACT, NSW, VIC and TAS and also into other sports including squash, racquetball and badminton.

Due to COVID-19 restrictions, MSL had to postpone many of its events and find other ways to engage the community.

The Canberra and Sydney Walk, Run + Roll were converted into virtual events and new course ideas were provided, offering a selection of ways for participants to enjoy their own MS Walk, Run + Roll:

- fitness tracking was made available to participants
- participants were encouraged to share videos of themselves taking part in their virtual challenge.

In spite of the last-minute cancellation of these events, people embraced the virtual option and took to the streets alone or with a small group of friends to still complete their commitment to the challenge and support people with MS.

"I want to give a virtual round of applause to MS Limited for organising and helping with the fundraising this year. They kept us motivated throughout the process and gave us plenty of ideas to hit our goals. It was so upsetting that the event had to be cancelled after all the hard work. I'm sure we'll be back stronger than ever next year."

– Mark, Sydney Virtual Walk Run + Roll participant



**RESILIENCE
THROUGH
COMMUNITY**

Helping people achieve their dreams

—
Funded by MSL's MS Mega Challenge fundraising events, Go for Gold Scholarships enable people living with multiple sclerosis to fulfill a dream or pursue a goal that otherwise may be out of reach.

In 2019, 55 people were awarded MS Go for Gold Scholarships across the arts, education, travel, music, sport, employment, lifestyle and wellbeing - empowering them to build a stronger sense of wellness by focusing on positive outcomes.

At the MS Go for Gold Scholarship presentation lunches held in Melbourne, Sydney, Canberra and Hobart, fundraisers and event hosts get to see first-hand how their support is changing the lives of people living with multiple sclerosis.

"When I accepted my scholarship, I was overcome with emotion looking out at the people who had participated in the MS Mega Challenge events to help make my dream come true."

— Kate, MS Go for Gold Scholarship Recipient

The power of learning

—
In addition to supporting people with MS live their best lives, MSL also understands the importance of educating the broader community about the condition, raising awareness about the impacts of multiple sclerosis, its symptoms and treatments available.

Understanding Multiple Sclerosis [MS] is a free Massive Open Online Course [MOOC] developed by the Menzies Institute for Medical Research in partnership with MSL and in collaboration with the Wicking Dementia Research and Education Centre.

9,000
participants from 128
countries enrolled

(In September 2019 and March 2020)

MS MOOC

**rated
no.1
among the
2,400**

MOOCs offered in 2019 worldwide (in Class Central), which lists online courses and ranks them based on the average of thousands of participant reviews.

RESILIENCE THROUGH GIVING: INDIVIDUALS MAKING A DIFFERENCE



After over four decades inspiring kids to read and support people living with MS, the MS Readathon was revamped, with many new features being rolled out in 2019 including a brand new interactive website, giving kids the opportunity to write book reviews and rate their favourite reads, attracting a record amount of funding to support people living with MS, including family camps.

“Thank you so much for the opportunity to attend a family camp. We have met some amazing people and have been able to have so much fun!”
– Family camp participant

Thanks to the thousands of Australians who are inspired to fundraise, donate or volunteer, MSL is able to help people living with multiple sclerosis face their challenges, retain their dreams and access much-needed services to live well with the condition.

In 2019, the MS Readathon raised

\$1.25 MILLION

to help people living with MS

21,000

children registered to be a part of MS Readathon in 2019



The proceeds of the MS Dream Lotteries make a life-changing difference to the lives of thousands of Australians living with MS by funding essential services for people living with MS and their families.

More than 100,000

tickets purchased in three MS Dream Lotteries

MS GIFT PLANNING

Individual support plays an enormous role in the work of MSL and gifts in wills enable MSL to respond with relevant, sustainable solutions, so that people living with MS can face their challenges and retain their dreams.

In 2019/20, a total of \$3,909,305

was donated to MSL from people who left behind a gift in their will

This year, **48** people left a gift in their will.

“I have lived through it. John, my first husband, had multiple sclerosis. Informed, caring and expert support makes all the difference. Therefore, I have left a gift in my will to Multiple Sclerosis Limited.”

– Marjorie Jones, NSW

**RESILIENCE IN
MOVING FORWARD:
STRATEGIC
DIRECTIONS
2020 - 2025**

The need to adapt and evolve

MSL's *Strategic Directions 2020-2025* positions the organisation to respond to our rapidly changing environment by:

- supporting the diverse range of needs within service delivery both for people with MS and other neurological conditions
- ensuring the organisation remains financially viable into the future.

How did MSL develop its new strategic directions?

- utilised the national research findings from the Living with Multiple Sclerosis in 2019 report
- consulted a diverse range of stakeholders, including people living with MS, their carers, MSL staff and health professionals
- assessed the customer journey to better understand the gaps in services delivery and areas to be prioritised.

This led MSL to focus on reshaping its service delivery to support the health and wellbeing of people living with MS and other neurological conditions.

In November 2019, MSL launched its refreshed strategy, *Strategic Directions 2020 - 2025*, to ensure the organisation can move successfully into the future and respond to the evolving needs of its clients and customers.

The four confirmed pillars underpinning Strategic Directions 2020 - 2025



Person-centred

MSL is dedicated to working with people living with MS and other neurological conditions. MSL will engage and listen to ensure it understands individuals' conditions and their needs to best coordinate information, advocacy and services.



Partnerships

MSL is a well-respected organisation operating to ensure the best outcomes for individuals, their families and their communities, and will continue to foster strong relationships with the community, employees, partners and government.



Virtual and Physical Hubs

MSL will provide services that are responsive to individual needs, offered face-to-face or virtually, including through wellbeing hubs that we plan to develop so that we can reach those who need us.



Growth

MSL will extend its services to other neurological conditions; growing its market position, infrastructure, services, volunteers and staff to best meet the needs of those it serves.

MSL'S NEW OPERATING MODEL

MSL's new operating model illustrates an organisation-wide redesign to deliver outstanding customer experience and expand the reach of direct services for people living with MS, other neurological conditions and aged care.

The beginning of MSL's 5-year journey

During the 2019/20 financial year, MSL delivered some important foundational milestones to support its new strategic directions.

- Delivered the new **Operating Model**
- Progressed the redevelopment of MSL's new **Wellbeing Centre** in Lidcombe and started planning process for redevelopments in the ACT
- Launched MSL's **Telehealth program** to support more clients remotely and expand services to regional areas
- Finalised MSL's new **People & Culture Strategy**, acknowledging that its team is a key factor in the organisation's success
- Delivered a new **Quality and safety Framework** to support MSL's continuous improvement and commitment to delivering positive outcomes for its clients
- Transitioned Mission Services to new **Engagement and Well Being Structure**
- Progressed MSL's new **Wellbeing Service Model** to provide holistic services to people living with MS and other neurological conditions
- Initiated a **Capital Fundraising Campaign** to support major projects and ensure MSL can grow, supporting more people with more services

To view MSL's *Strategic Directions 2020 - 2025* document in full, please visit: ms.org.au/ms-strategic-directions

CONCISE FINANCIALS

Multiple Sclerosis Limited Sources and uses of Funds

The information presented below is intended to answer common questions about Multiple Sclerosis Limited's financial performance.

Summary Financial Performance

The Group* has undergone significant changes in recent years, resulting from the impact of the introduction of the National Disability Insurance Scheme (NDIS) and the decision to sell the Group's home care and cleaning services businesses.

Despite these changes and related challenges, together with the significant impact of the COVID-19 pandemic in 2020 - particularly on income from its events program, the Group has returned net surpluses each year, for the last five years, as shown below.

Actual Financial Performance (\$'000)					
	2019/20	2018/19	2017/18	2016/17	2015/16
MSL total income	52,401	52,724	39,162	37,638	38,375
MSL net surplus / (deficit)	882	[3,472]	247	6,939	6,343
Group entity impacts	[28]	7,079	[6]	[5,000]	[2,293]
Consolidated net surplus	854	3,607	241	1,939	4,050

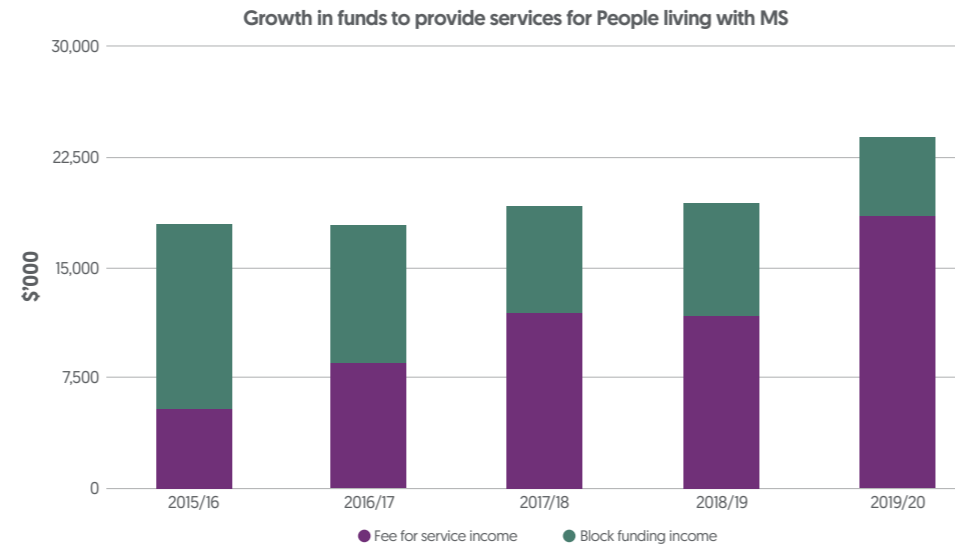
Growth in direct service delivery to People living with MS

Direct service delivery includes those activities undertaken by the Group which deliver a service to people affected by MS or other neurological conditions and which are primarily funded by fee-for-service arrangements or government grants. Over recent years, the funding environment has changed significantly because of the introduction of the NDIS.

*The Group comprises Multiple Sclerosis Limited ("MSL") and its controlled entities.

The Group's transition to the NDIS is now complete, with NDIS service offerings now including Support Coordination, Allied Health, Plan Management, Supported Independent Living and Specialised Disability Accommodation. The continued investment in these NDIS services has supported the overall growth in fee-for-service income to support people living with MS and other neurological conditions.

The chart below highlights the five-year growth in funds available for MSL to provide direct services to people affected by MS or other neurological conditions. Government block funding excludes JobKeeper payments received in 2019-20.



Fundraising to Support People Living with MS

Multiple Sclerosis Limited benefits from its strong fundraising program, which supports the provision of those activities valued by its clients, but which cannot be funded by fee-for-service or other sources.

The start of 2020 saw the impact of bushfires in NSW and Victoria, followed by COVID-19 on our fundraising activities. The Group was forced to temporarily close its MS Community Shops and either cancel, postpone, or convert to virtual delivery, all MSL live fundraising events from March 2020. Although this caused a significant reduction in events income in 2019-20, the success of lotteries, cash appeals and the MS Readathon which exceeded its target, helped to minimise the impact.

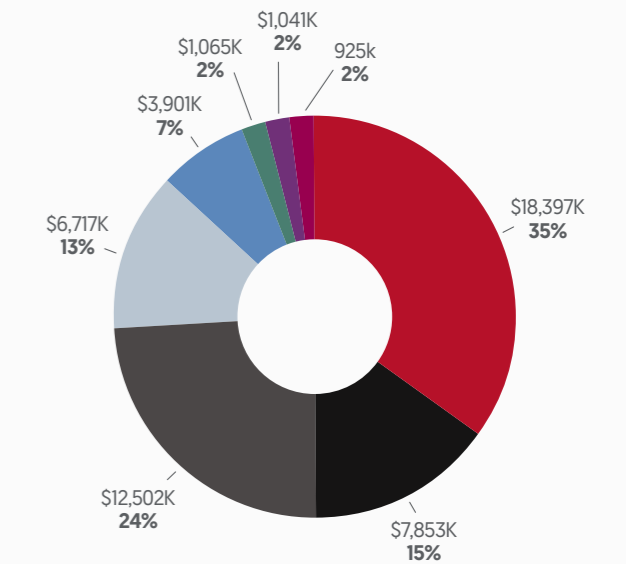
The standout result of the year was in receipts of gifts in wills, which benefitted from a generous \$1.2M gift in early 2020.

Where the money comes from

MSL relies on a broad range of funding sources to provide support for people living with MS. In total, MSL generated \$52.4m in revenue for the year (2019: \$52.7m). This income comes from government, fee for services and MSL's investment and fundraising activities. The chart opposite shows where MSL derived its income during the 2020 financial year.

Sources of Income 2020

- Fee for Services
- Government Grants
- Sales and Lotteries
- Donation and Sponsorship Income
- Bequests
- Specific Purpose Funding
- Interest and Dividend Income
- Other Income

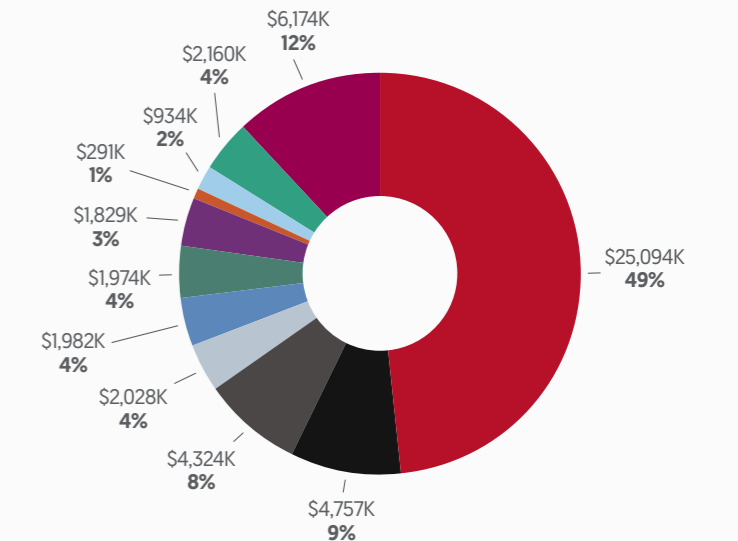


How the money was spent

The chart opposite shows how the total expenditure for the 2020 financial year was allocated between the various activities undertaken by MSL.

Expenditure 2020

- Employee Expenses
- Awards and Prizes
- Promoting our Services to the Community
- Investment into MS Research to find a cure
- Direct Support to Clients & Financial Assistance
- Depreciation and Amortisation
- Implementing *Strategic Directions 2020-2025*
- Rental Expenses
- Net Loss on Assets Classified as Fair Value Through Profit or loss
- Impairment Expense
- Other Expenses



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**Multiple Sclerosis Limited
and its controlled entities**

Consolidated statement of surplus
or deficit and other comprehensive
income **for the year ended
30 June 2020.**
.....

Continuing Operations

In AUD	Consolidated	
	2020 (\$)	2019 (\$)
Revenue		
Government and fee for service revenue to deliver programs for people living with MS:		
Fee for services	18,397,323	11,777,747
Government grants	7,853,131	7,643,945
Funds raised by MS Limited to support the delivery of valued programs not funded by Government:		
Sales and lotteries	12,501,870	19,109,158
Donation and sponsorship income	6,717,290	8,859,420
Bequests	3,901,153	1,791,844
Specific purpose funding	1,064,706	1,128,849
Interest and dividend income	1,040,788	597,917
Net gain on assets classified as fair value through profit or loss	-	379,568
Other income	924,840	1,436,051
Total revenue	52,401,101	52,724,499
Expenditure		
Employee expenses	25,093,582	22,643,709
Awards and prizes	4,757,063	6,826,215
Promoting our Services to the Community	4,323,747	5,695,948
Investment into MS research to find a cure	2,028,013	1,232,468
Directly supporting clients with financial assistance	1,982,088	1,714,060
Depreciation and amortisation	1,973,936	1,031,143
Implementing <i>Strategic Directions 2020-2025</i>	1,828,782	1,933,547
Rental expenses	291,118	2,586,862
Net loss on assets classified as fair value through profit or loss	934,189	-
Impairment expense	2,160,092	1,721,116
Other expenses	6,174,394	7,121,753
Total expenditure	51,547,005	52,506,821
Surplus for the year from continuing operations	854,096	217,678
Discontinued Operations		
Surplus from discontinued operations	-	3,389,097
Total comprehensive income for the year	854,096	3,606,775

.....
**Multiple Sclerosis Limited
and its controlled entities**

Consolidated statement of
financial position **as at
30 June 2020**
.....

In AUD	Consolidated	
	2020 (\$)	2019 (\$)
Assets		
Current assets	17,228,299	8,606,449
Non-current assets	44,903,476	43,896,602
Total assets	62,131,775	52,503,051
Liabilities		
Current liabilities	17,593,552	12,328,361
Non-current liabilities	3,818,725	3,776,975
Total Liabilities	21,412,277	16,105,336
Net Assets	40,719,498	36,397,715

Multiple Sclerosis Limited's full, audited financial statements are available from MSL's website (www.ms.org.au) or from the Australian Charities and Not-for-profits Commission website (www.acnc.gov.au).

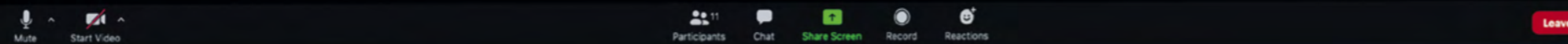
The information presented above has been extracted from the audited financial statements and internal accounting records.

OUR LEADERSHIP



MSL BOARD

From L to R: Alison Brown, Sharlene Brown, Karen Hayes, Christina Gillies, Ron Brent, Kim Farrugia [Company Secretary], John Blewonski [Chief Executive Officer], Desmond Graham, Garry Whatley, Adriana Zuccala, Scott McCorkell



EXECUTIVE TEAM

From L to R: Natalie Francis, Eileen Goh, John Blewonski, Kim Farrugia, Ben Holgate, Anne Crowley, Jodi Haartsen



SENIOR MANAGEMENT TEAM

From L to R: Colin Crum, Sam Nixon, Elizabeth Dorizac, Darren Spooner, Shea Shelton, Rhonda Cooper, Natalie Bryant, Rob McClay, Ara Levonian, Raphael Di Francesco, John Blewonski [Chief Executive Officer], Sarah Goddard, Stephen Jolly, Greg Hutchings, Natalie Silvestro

SPECIAL THANKS

STATE GOVERNMENT THE AUSTRALIAN GOVERNMENT

Department of Health
Department of Social Services
National Disability Agency

THE AUSTRALIAN CAPITAL TERRITORY GOVERNMENT

Disability ACT
National Capital Authority

THE NEW SOUTH WALES GOVERNMENT

Department of Family and Community Services – Ageing, Disability and Home Care
Department of Premier & Cabinet
NSW Health
WentWest Primary Health Network
Western Sydney Local Health District

THE VICTORIAN GOVERNMENT

Department of Health and Human Services

THE TASMANIAN GOVERNMENT

Department of Health and Human Services

LOCAL GOVERNMENT NEW SOUTH WALES

City of Sydney
City of Paramatta
Cumberland Council
Wollongong City Council

TASMANIA

Central Highlands Council
Circular Head Council
Cit of Hobart
Kingborough Council
Launceston City Council

VICTORIA

Brimbank City Council
City of Casey
City of Greater Bendigo
City of Port Phillip
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